

【Important Notice】 EMot Online Tickets Service Disruption

We are currently experiencing an issue in which some customers are unable to access or display their electronic tickets on the EMot Online Tickets.

■ Date and Time of Occurrence

Around 10:50 a.m. on Saturday, February 21, 2026

■ Details

A system issue is causing electronic tickets to not display or function properly for some customers.

In addition, due to high access volume, the website may be difficult to access at this time.

Until service is fully restored, please present your **“Ticket Purchase Confirmation Email”** as a temporary alternative method of verification.

We are actively working to resolve the issue.

We sincerely apologize for the inconvenience this may cause and appreciate your understanding.

February 21, 2026
Odakyu Electric Railway Co., Ltd.